National Neighbourhood Alert Conference **Derbyshire Police**

Rebecca Webster and Carole Woodall



















Vulnerability

Fighting Crime

Our People Prevention and Responsive and Partnerships Visible Policing the Public

Legitimacy

SNT Review

2018 review into Neighbourhood policing

- Uplift in PCSO Supervisors
- NIO's
- Increase in PCSO's
- Re-launch of Derbyshire Alert
- New role created Derbyshire Alert co-ordinator
- Purchase of Enhanced survey tool and Mosaic and Origins
- No set standards or expectations creating blurred lines







SNT Review

- Uplift in funding for additional police officers PCSOs joined the regulars
- New recruitment campaign for PCSOs, training and mentoring
- Covid and lockdown saw the direction of SNTs change, no face to face engagement was possible
- All these issues hampered our progress in neighbourhood policing







SNT Review – back to basics 2021

- OPCC surveys and work with Neighbourhood Watch highlighted how disgruntled residents had become without that connection with their local officers.
- Questions from Neighbourhood Watch who wanted to hear more from their local officers
- PCC interested in local policing and how it affects residents
- A fresh look at local policing was needed from all angles.





Making Derbyshire Safer Together

Derbyshire Alert and community engagement

- Targeted local messaging ightarrow
- Derbyshire Talking surveys
- Bespoke surveys \bullet
- Better use of groups igodol
- Volunteers \bullet
- Neighbourhood Watch
- Partnership information

Our

People

OUR PRIORITIES

Fighting

Crime



Vulnerability







Prevention and Responsive and



Partnerships Visible Policing the Public Legitimacy







Derbyshire Alert and community engagement DERBYSHIRE

- School forums
- Single Points of Contact for Alert
- Link in with Training school programmes as part of the Comms input
- Neighbourhood Watch records new groups ullet

OUR PRIORITIES

Fighting



Vulnerability





People



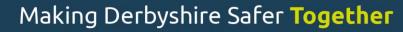
Partnerships Visible Policing













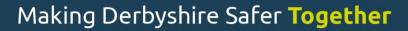
Derbyshire Alert – Geodemographical data



- Increasing knowledge of demographics for officers understanding the area where they work and how to be more resourceful using Acorn/Mosaic/Origins data.
- Training officers about how this information can be useful to them

 eg Matlock flooding.
- Transfer of this data to PowerBI system in progress







Neighbourhood Priority setting



- Use of Derbyshire Talking data to identify priorities, Facebook live ulletsessions, Facebook posts – encourage people to post their issues via the survey
- Planned projects and operations to tackle issues raised ullet
- Implement 'You said, we did' model, using Alert to reply direct to ulletresidents
- Continual use and checking of priorities.

Responsive and

Partnerships Visible Policing

Feed data into Safer Neighbourhood Team meetings headed up ulletby divisional Chief Inspectors.

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Governance

- Minimum standards implemented in December 2021 for using Alert and other social media platforms
- Reporting tools on Alert crucial to success



- 'Check-ins' with staff and objectives set for the quarter
- Reporting chain to Neighbourhood Policing Board with performance results for all LPUs.



Making Derbyshire Safer Together



Culture

- Cold calling
- Target setting
- Reduced staffing
- Investment in role **OUR PRIORITIES**













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Service to

Trust and Legitimacy

Any Questions?

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